

CSC/Indiana First Steps Provider Enrollment & Credentialing

Agency meeting 4/10/14

<u>Provider Disenrollment Process:</u> (initiated by agency)

- 1. Agency sends disenrollment request and updated Exhibit 1 to the state.
- 2. The state office reviews the Exhibit to ensure all minimum requirements are still being met for the multi-disciplinary agency.
- 3. Once approved, the state emails the Exhibit 1 and disenrollment request to CSC-Provider Enrollment.
- 4. CSC will disenroll the provider.

<u>Provider Disenrollment Process:</u> (initiated by non-compliance)

- 1. If credentialing is not received by CSC at the end of the month that the provider is due, a final notice is sent to the agency the first week of the following month.
- 2. The provider/agency has 14 days to send in the missing items or credential packet to avoid being dis-enrolled non-compliant. For example, if a provider is due 07/05/2014 and has not sent in the missing items or credentialing paperwork by 07/31/2014, a final notice is sent the first week of August to let them know that they will be dis-enrolled 14 days from the date of the letter if the information is not received.
- 3. If nothing is received by the due date on the final notice the provider is dis-enrolled non-compliant and the State is notified. Once a provider is dis-enrolled non-compliant they will need State approval to come back in to the First Steps program.

Name Requirements

Effective November 2013, the name by which a provider is enrolled must match their license and NPI (if applicable).

- •If their name does not match, Provider Enrollment will notify the agency of the discrepancy and the provider will not be enrolled until the discrepancies are fixed.
- •If a provider is already enrolled and a discrepancy is found, the provider must submit a name change request, or send in a license and NPI with a name that matches how the provider is currently enrolled.

Required forms for name changes

- CRO Provider Information form- Place a check mark in Change of Information in the Billing Information section, along with a check mark in front of Name. Note the old name on the form as well. Form must be signed with new requested name.
- Rider A-Must be signed with new requested name.
- License and NPI (if applicable) reflecting new requested name.
- •Online Access Enrollment form (optional)-Filled out with and signed with new requested name.

Original Signature Requirements

The following documents must be mailed to CSC-Provider Enrollment with an original signature:

- CRO Provider Information form
- Rider A
- Rider B
- Attachment B: Supervision Agreement
- Attachment D: End of Supervision Recommendation
- Online Access Request form
- Attestation form
- W-9
- CRO Agreement
- Electronic Funds Transfer form

<u>Credentialing reminders</u>

- .1 point = 1 hour, 1.0 points = 10 hours, anything over 10 hours requires a date span.
- Core trainings, Training Times and annual training fee needs to be posted to UTS Prokids website before the credentialing due date.
- Timelines for DSP101, DSP102, and DSP103 as well as First Steps Core Trainings and Training Times must be followed. The timelines are listed in the Personnel Guide.
- Other proposed tasks are approved by the State prior to sending in credentialing packet to CSC.
- If a training is completed outside the current credential year (either before or after), it cannot be used without State approval.
- Backup documentation is to be kept with the copy of credentialing paperwork at the agency. It is not necessary to submit it to CSC.
- If an Initial Credential packet is submitted before the two year due date, the yearly recredential due date will then be the date that the initial credential was approved by CSC.